

Dear Monterra of Fate Owners Association Residents,

As we enjoy the last few days of summer and the continued use of our community pool, the Board of Directors would like to take a moment to provide clarification regarding the responsibilities of our contracted pool monitoring company, especially as they relate to weather-related safety and overall enforcement of pool rules.

The pool monitors are trained and instructed to follow strict safety guidelines, particularly during inclement weather. In the event of lightning, thunder, or other hazardous conditions, the pool may be temporarily closed at the discretion of the monitoring staff in accordance with industry safety protocols. These procedures are in place to ensure the well-being of all residents and guests. The company has advised us that they use the **WeatherBug** app for tracking, and it is their standard operating procedure to close the pool if there is a lightning strike reported within 10 miles of the pool location. The pool will be temporarily closed for 30 minutes until no more lightning strikes are reported within that 10 mile radius. This 30-minute timer resets every time a strike is reported, per the app. The pool monitor will not leave the pool until regular scheduled closing hours, even in the event of inclement weather, unless directed by the board for some reason to do so.

Additionally, the pool monitors are tasked with upholding our community's established pool rules. These rules are designed to promote a safe, respectful, and enjoyable environment for everyone. We ask for your continued cooperation and courtesy when interacting with the pool monitoring staff, and we appreciate your efforts in helping maintain a positive community experience. We have reminded the pool monitoring company that rules should be applied the same to all Monterra residents. Additionally, as may have been seen on Facebook, they have been advised that water/squirt guns are allowed within the pool unless they are being used in an aggressive or harmful way.

We have also reviewed the current pool rules that limit guests to 2 per household. As this has been a consistent complaint from owners, the board has agreed to revise the limit to 4 guests per household. A revised set of pool rules will be sent out to owners within the next week, incorporating these changes. We have advised the pool monitoring company of this change and expect them to implement this immediately.

Thank you for your understanding and support as we navigate through the first full pool season at Monterra. Should you have any questions or concerns, please do not hesitate to contact Ivori Moore.

Sincerely,  
**Melissa Zubik**  
**President of the Board of Directors**  
**Monterra of Fate Owners Association, Inc.**